



NFCA Members Code of Conduct

As a member of the National Floor Covering Association, our organization will work to ensure business is handled with integrity and respect and held to the following standards of professional conduct.

- My organization will educate our customers and provide them with all the information on our products and services they need to make confident and informed decisions.*
- In day-to-day business, we will not accept practices or behaviours that reflect poorly on our organization or the flooring industry.*
- We will support and embrace the NFCA mission and goals as a way to strengthen our own organization and the flooring industry as a whole.*

I understand that should the Code of Conduct not be adhered to, the NFCA reserves the right to discontinue our membership.

*National Floor Covering Association.
#2 – 19299 94th Avenue, Surrey, BC. V4N 4E6
info@nfca.ca*